

# GETMAN LAW OFFICE

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments:

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments:

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments:

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments:

yes Quickly + Absolutely!

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments:

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments:

Extremely satisfied -

7. What did we do well?

Comments:

Everything -

8. What could we do to improve?

Comments:

nothing! -

9. Were there any specific problems that we should know about?

Comments:

NO - Everything went extremely well from my perspective - will recommend you -

PLEASE RETURN THIS SURVEY TO:

Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN LAW OFFICE

---

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: *phone calls were not always answered in a timely manner*  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: Everything  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

Comments: Answer phone calls same day  
\_\_\_\_\_  
\_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: None  
I think you are terrific  
all  
Thanks!

PLEASE RETURN THIS SURVEY TO: Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN LAW OFFICE

---

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST      ☒      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      WORST  
10      9      8      7      6      5      4      3      2      1

Comments: Thank you for keeping us informed about the  
proceedings.

---

2. How satisfied were you with the paralegals on your case?

BEST      ☒      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      WORST  
10      9      8      7      6      5      4      3      2      1

Comments: Friendly, easy to talk to and understand!

---

3. How satisfied were you with the attorneys on your case?

BEST      ☒      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      WORST  
10      9      8      7      6      5      4      3      2      1

Comments: Good job!

---

4. Were you able to get your questions answered, as needed?

BEST      ☒      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      WORST  
10      9      8      7      6      5      4      3      2      1

Comments: absolutely!

---

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Every phone call was informative and most  
importantly, not hurried.

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Thrilled!

7. What did we do well?

Comments: Over all - everything

8. What could we do to improve?

Comments: not a thing

9. Were there any specific problems that we should know about?

Comments: None

PLEASE RETURN THIS SURVEY TO: Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

## GETMAN LAW OFFICE

---

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: Every thing.  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE RETURN THIS SURVEY TO: Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561



# GETMAN LAW OFFICE

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

7. What did we do well?

Comments: **EVERYTHING!**

8. What could we do to improve?

Comments: **NOTHING! WELL ONE THING... HAVE SOME REFERRALS FOR TAX ADVICE.**

9. Were there any specific problems that we should know about?

Comments: **NAPOLEON'S ARE NOT SOLD IN HOUSTON! (SMINE)**

PLEASE RETURN TO:

Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

NAME (Optional): \_\_\_\_\_

# GETMAN LAW OFFICE

---

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST      ☐ 10    ☒ 9    ☐ 8    ☐ 7    ☐ 6    ☐ 5    ☐ 4    ☐ 3    ☐ 2    ☐ 1    WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST      ☐ 10    ☐ 9    ☐ 8    ☐ 7    ☐ 6    ☐ 5    ☐ 4    ☐ 3    ☐ 2    ☐ 1    WORST

Comments: N/A \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST      ☐ 10    ☒ 9    ☐ 8    ☐ 7    ☐ 6    ☐ 5    ☐ 4    ☐ 3    ☐ 2    ☐ 1    WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST      ☐ 10    ☒ 9    ☐ 8    ☐ 7    ☐ 6    ☐ 5    ☐ 4    ☐ 3    ☐ 2    ☐ 1    WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST      ☐ 10    ☒ 9    ☐ 8    ☐ 7    ☐ 6    ☐ 5    ☐ 4    ☐ 3    ☐ 2    ☐ 1    WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST      ☐ 10    ☒ 9    ☐ 8    ☐ 7    ☐ 6    ☐ 5    ☐ 4    ☐ 3    ☐ 2    ☐ 1    WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: ASSISTED w/ overall case / HELPED me  
WITH DETERMINING ADEQUATE OUTCOME  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

Comments: NOT SURE  
\_\_\_\_\_  
\_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: NO.  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE RETURN TO:      Getman Law Office  
                                 9 Paradies Lane  
                                 New Paltz, NY 12561

NAME (Optional): \_\_\_\_\_

# GETMAN LAW OFFICE

---

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: *I appreciated the constant communication regarding my case.*  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

9. Were there any specific problems that we should know about?

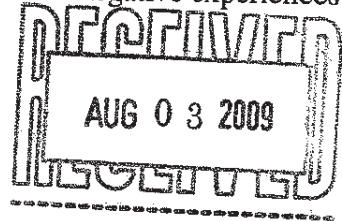
Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE RETURN TO: Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

NAME (Optional): \_\_\_\_\_

# GETMAN & Sweeney, PLLC

Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.



1. Were you satisfied with our representation overall?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Kathy Weiss was pleasant to interact with.

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST      ☐    ☐    ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST  
             10    9    8    7    6    5    4    3    2    1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST      ☐    ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST  
             10    9    8    7    6    5    4    3    2    1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: Quick resolution to this case.  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

Comments: Nothing specifically in my opinion.  
\_\_\_\_\_  
\_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: None.  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE RETURN TO:      **Getman & Sweeney, PLLC** NAME (Optional):  
                                 9 Paradies Lane  
                                 New Paltz, NY 12561



# GETMAN & Sweeney, PLLC

---

Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST      ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST  
            10      9      8      7      6      5      4      3      2      1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST      ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST  
            10      9      8      7      6      5      4      3      2      1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST      ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST  
            10      9      8      7      6      5      4      3      2      1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST      ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST  
            10      9      8      7      6      5      4      3      2      1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST    ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST

10    9    8    7    6    5    4    3    2    1

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST    ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST

10    9    8    7    6    5    4    3    2    1

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

7. What did we do well?

Comments: \_\_\_\_\_

8. What could we do to improve?

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

PLEASE RETURN TO: **Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN & Sweeney, PLLC

---

Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: WON  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

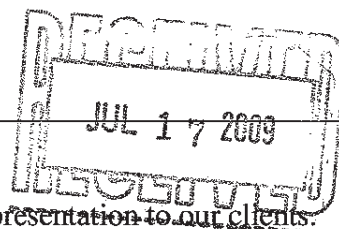
9. Were there any specific problems that we should know about?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE RETURN TO:

**Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN & Sweeney, PLLC



Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST      ☒      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      WORST  
10      9      8      7      6      5      4      3      2      1

Comments: Communications was maintain throughout the  
case

6. How satisfied are you with the outcome of your case?

BEST      ☒      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      WORST  
10      9      8      7      6      5      4      3      2      1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: Communication and advisement also  
very knowledgeable of the laws.

8. What could we do to improve?

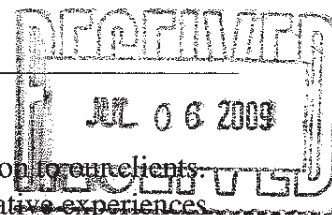
Comments: None

9. Were there any specific problems that we should know about?

Comments: None

PLEASE RETURN TO:      **Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN & Sweeney, PLLC



Getman Sweeney strives to provide the highest possible quality of representation for our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST

☐

10

☐

9

☐

8

☐

7

☐

6

☐

5

☐

4

☐

3

☐

2

☐

1

WORST

Comments:

2. How satisfied were you with the paralegals on your case?

BEST

☐

10

☐

9

☐

8

☐

7

☐

6

☐

5

☐

4

☐

3

☐

2

☐

1

WORST

Comments:

3. How satisfied were you with the attorneys on your case?

BEST

☐

10

☐

9

☐

8

☐

7

☐

6

☐

5

☐

4

☐

3

☐

2

☐

1

WORST

Comments:

4. Were you able to get your questions answered, as needed?

BEST

☐

10

☐

9

☐

8

☐

7

☐

6

☐

5

☐

4

☐

3

☐

2

☐

1

WORST

Comments:

best response time ever experienced

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

☒ BEST

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

WORST

10

9

8

7

6

5

4

3

2

1

Comments: exactly what we asked for

6. How satisfied are you with the outcome of your case?

☒ BEST

☐

☐

☐

☐

☐

☐

☐

☐

☐

☐

WORST

10

9

8

7

6

5

4

3

2

1

Comments: \_\_\_\_\_

7. What did we do well?

Comments: communication was so vital. this was a very lengthy case and keeping us up to date was so helpful. Matt Dunn was incredible.

8. What could we do to improve?

Comments: N/A

9. Were there any specific problems that we should know about?

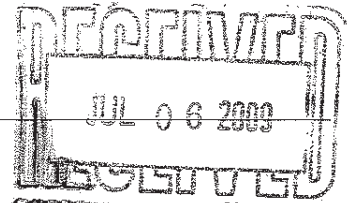
Comments: N/A

PLEASE RETURN TO:

**Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561



# GETMAN & Sweeney, PLLC



Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: would like to have seen a secure website we  
could have gone to in order to view  
status updates

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: See #1

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

7. What did we do well?

Comments: Return calls, professionalism

8. What could we do to improve?

Comments: Communication

9. Were there any specific problems that we should know about?

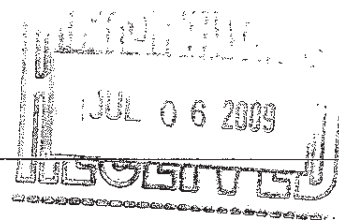
Comments: None

PLEASE RETURN TO:

**Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561

[Signature]

# GETMAN & Sweeney, PLLC



Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST      ☒      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      WORST  
            10      9      8      7      6      5      4      3      2      1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST      ☒      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      ☐      WORST  
            10      9      8      7      6      5      4      3      2      1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

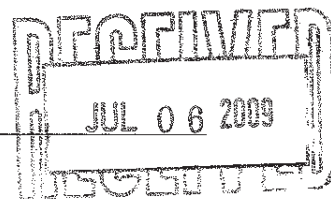
9. Were there any specific problems that we should know about?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE RETURN TO:

**Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561 \_\_\_\_\_

# GETMAN & Sweeney, PLLC



Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Considering this is the only time  
I have been in this situation. All  
Answers will be answered if possible.

2. How satisfied were you with the paralegals on your case?

BEST ☐ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: The people I have communicated with,  
Mostly Jason, was very professional.

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST      ☐    ☐    ☐    ☐    ☒    ☐    ☐    ☐    ☐    ☐    WORST

10      9      8      7      6      5      4      3      2      1

Comments: It seems there were long periods of time that there was no communication but, this is somewhat understandable. Even if there was no updates, please keep clients aware.

6. How satisfied are you with the outcome of your case?

BEST    ☐    ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST

10    9    8    7    6    5    4    3    2    1

Comments: Very satisfied BUT, I feel that I should be responsible for legal fees. SunTrust is liable, therefore they should cover ALL legal fees.

7. What did we do well?

Comments: You won the case. I am very happy that your representation showed Southwest that all people they choose to cheat will not stand for their arrogance.

8. What could we do to improve?

Comments: Better communication and making absolutely sure clients are not responsible for legal fees, in cases such as these.

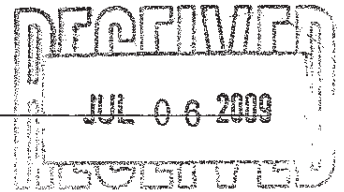
9. Were there any specific problems that we should know about?

Comments: None. Thank you very much  
for your representation. ~~o~~ I wish  
your firm continued success!

PLEASE RETURN TO: **Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561

\_\_\_\_\_

# GETMAN & Sweeney, PLLC



Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: This was my first experience with Law  
Guides. However, if I had to do it again, I would  
Call your office.

2. How satisfied were you with the paralegals on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ 10 ☐ 9 ☐ 8 ☒ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: We requested updates and assumptions that the information would have been shared.

6. How satisfied are you with the outcome of your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: We accomplished what we set out to do.

7. What did we do well?

Comments: Persued the issues and made a great case on our behove.

8. What could we do to improve?

Comments: Keep us informed of all changes and post them on the web sites.

9. Were there any specific problems that we should know about?

Comments: No comments at this time.  
The experience was an awakening.

PLEASE RETURN TO:

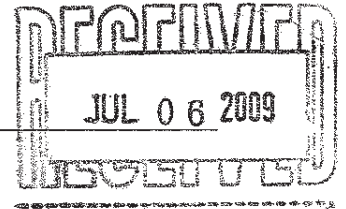
Getman & Sweeney, PLLC NAME (Optional):

9 Paradies Lane

New Paltz, NY 12561



# GETMAN & Sweeney, PLLC



Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Always communicated back in a timely manner.

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

7. What did we do well?

Comments: Kept me informed

8. What could we do to improve?

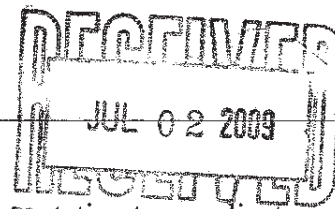
Comments: Nothing

9. Were there any specific problems that we should know about?

Comments: Just that the Wheels of Justice turns 50000 SCOW!

PLEASE RETURN TO: **Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN & Sweeney, PLLC



Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

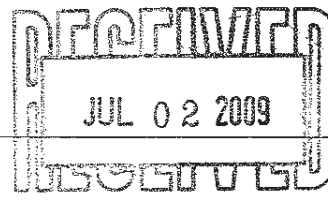
Comments: Would liked to have seen more  
communications on the progress of the  
case.

9. Were there any specific problems that we should know about?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE RETURN TO: **Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561 \_\_\_\_\_

# GETMAN & Sweeney, PLLC



Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: you are the best!  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST      □      □      □      □      □      □      □      □      □      WORST  
10      9      8      7      6      5      4      3      2      1

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST      □      □      □      □      □      □      □      □      □      □      WORST  
10      9      8      7      6      5      4      3      2      1

Comments: \_\_\_\_\_

7. What did we do well?

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

8. What could we do to improve?

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

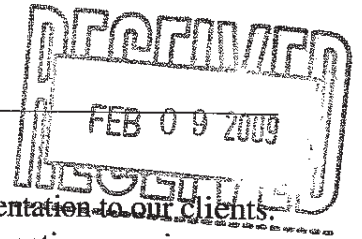
\_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

PLEASE RETURN TO: **Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN LAW OFFICE



Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST      ☐    ☐    ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST  
          10     9     8     7     6     5     4     3     2     1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST      ☐    ☒    ☐    ☐    ☐    ☐    ☐    ☐    ☐    ☐    WORST  
          10     9     8     7     6     5     4     3     2     1

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

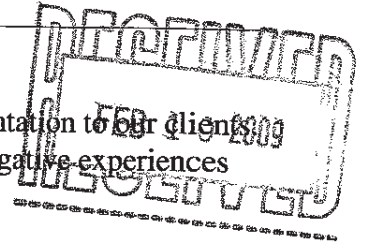
PLEASE RETURN TO:    Getman Law Office  
                              9 Paradies Lane  
                              New Paltz, NY 12561

NAME (Optional): \_\_\_\_\_



# GETMAN LAW OFFICE

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.



1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: YOUR COMMUNIZCATION AND EXPLAZNATION  
OF EXPECTATIONS AND PROCEDURES WAS  
VERY GOOD.

8. What could we do to improve?

Comments: ?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: NO  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE RETURN TO: Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

NAME (Optional): \_\_\_\_\_

# GETMAN & Sweeney, PLLC

Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☐ ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ ☐ WORST  
10 9 8 7 6 5 4 3 2 1

Comments: I am one of the oldest employee of UPS and still  
my compensation came out to be very low. Your firm  
misunderstood my claim.

2. How satisfied were you with the paralegals on your case?

BEST ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ ☐ ☐ WORST  
10 9 8 7 6 5 4 3 2 1

Comments: good.

3. How satisfied were you with the attorneys on your case?

BEST ☐ ☐ ☐ ☐ ☐ ☒ ☐ ☐ ☐ ☐ WORST  
10 9 8 7 6 5 4 3 2 1

Comments: there was a very minimal interaction with attorneys.  
and I was not very satisfied.

4. Were you able to get your questions answered, as needed?

BEST ☐ ☐ ☐ ☐ ☐ ☐ ☒ ☐ ☐ ☐ WORST  
10 9 8 7 6 5 4 3 2 1

Comments: Answers were very vague and unsatisfactory.

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☒ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: no

6. How satisfied are you with the outcome of your case?

BEST ☐ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☒ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: could be better

7. What did we do well?

Comments: won the lawsuit

8. What could we do to improve?

Comments: my unique situation could have been handled differently.

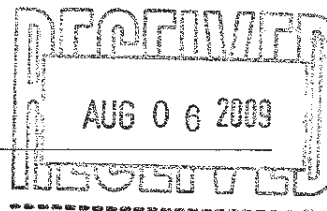
9. Were there any specific problems that we should know about?

Comments: no

PLEASE RETURN TO:

Getman & Sweeney, PLLC NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN & Sweeney, PLLC



Getman Sweeney strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Great Results

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Excellent communication

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Excellent

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Very Satisfied.

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Very II

7. What did we do well?

Comments: Calculating individual amounts.

8. What could we do to improve?

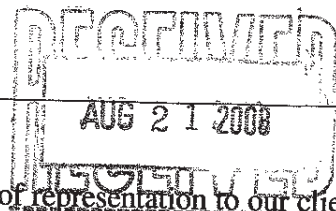
Comments: N/A

9. Were there any specific problems that we should know about?

Comments: No

PLEASE RETURN TO: **Getman & Sweeney, PLLC** NAME (Optional):  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN LAW OFFICE



Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST      ☐      ☐      ☐      ☒      ☐      ☐      ☐      ☐      ☐      WORST

10      9      8      7      6      5      4      3      2      1

Comments: \_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

7. What did we do well?

Comments: \_\_\_\_\_

8. What could we do to improve?

Comments: \_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: \_\_\_\_\_

\_\_\_\_\_

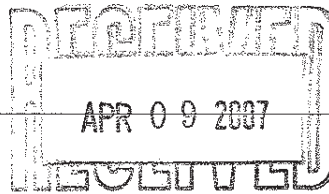
\_\_\_\_\_

\_\_\_\_\_

**PLEASE RETURN THIS SURVEY TO:** Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561



# GETMAN LAW OFFICE



Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Should have been more weekly communication on updates or simply no change.  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Don't take us to the point of max settlement and I believe represented us well.  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Pretty much, it just took longer than I thought it should  
\_\_\_\_\_  
\_\_\_\_\_

How satisfied

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: *no particular comment yet saw some good stuff blunder*  
*Won the case but you wouldn't have taken it if you*  
*didn't feel like you could. The best thing was that you*  
*handled it without getting us into court.*

8. What could we do to improve?

Comments: *Communication with a client. That is wanting results*  
*because they don't realize all of the other cases you are working*  
*on and feel left out.*

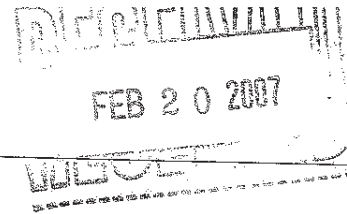
9. Were there any specific problems that we should know about?

Comments: *No*  
*nothing in particular, not really about being in court often*

PLEASE RETURN TO: Getman Law Office  
9 Paradise Lane  
New Paltz, NY 12561

NAME (Optional): \_\_\_\_\_

# GETMAN LAW OFFICE



Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: Everything was done professionally so updates were provided in a timely manner  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

Comments: For me, I have no negatives: I was very happy with my representation  
\_\_\_\_\_  
\_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: NO.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE RETURN TO: Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

NAME (Optional): \_\_\_\_\_

## GETMAN LAW OFFICE

---

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: Keeping well informed and explaining  
in a non legal way for me to understand.  
Not getting irritated when asked same "question"  
over.

8. What could we do to improve?

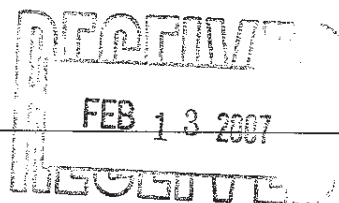
Comments: Case was handled great, everything was  
done within guidelines and pushed when possible.

9. Were there any specific problems that we should know about?

Comments: No  
Many  
Thanks to Mr. Sweeney!

PLEASE RETURN THIS SURVEY TO: Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN LAW OFFICE



Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: I really appreciate Janice Pickering's thoroughness and interest in understand the mood and expectations of the other parties in my cases. That kind of intensity is above and beyond the call of duty.

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: Negotiated a fair settlement, kept me informed,  
kept my expectations grounded in reality regarding both  
the amount of money and time involved in bringing the case to a  
close.

8. What could we do to improve?

Comments: N/A  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

9. Were there any specific problems that we should know about?

Comments: N/A  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PLEASE RETURN TO: Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

NAME (Optional):

James J. [unclear]



# GETMAN LAW OFFICE

---

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What did we do well?

Comments: every thing  
\_\_\_\_\_  
\_\_\_\_\_

8. What could we do to improve?

Comments: you are OK  
\_\_\_\_\_  
\_\_\_\_\_

9. Were there any specific problems that we should know about?

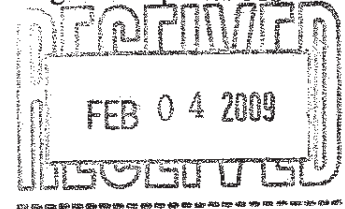
Comments: NO  
\_\_\_\_\_  
\_\_\_\_\_

THANK YOU  
very much

PLEASE RETURN THIS SURVEY TO: Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

# GETMAN LAW OFFICE

Getman Law Office strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.



1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: I WASN'T REALLY TOO INVOLVED BUT I REALLY FELT LIKE YOU GUYS WENT TO BAT FOR ME AT SETTLEMENT NEGOTIATIONS.

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: THE FEW TIMES I WAS CONTACTED THEY WERE PLEASANT

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: I AM HAPPY WITH THE OUTCOME

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: ANY TIME I E-MAILED, MATT EITHER HIMSELF OR SOMEONE ELSE WOULD GET BACK TO ME promptly

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: I WAS VERY MUCH IN THE LOOP, NO QUESTIONS WENT UNANSWERED

6. How satisfied are you with the outcome of your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: OF COURSE IT WOULD HAVE BEEN NICE IF MY PAYOUT WAS CLOSER TO WHAT WE CALCULATED IT SHOULD BE, BUT I AM HAPPY OVERALL.

7. What did we do well?

Comments: I FELT LIKE I WAS GIVEN SOUND ADVICE REGARDING THE AMOUNT I WAS PUSHING FOR AND THE NUMBER WE LANDED ON. NEGOTIATIONS MUST HAVE WENT PRETTY WELL TOO.

8. What could we do to improve?

Comments: WITH THE LIMITED AMOUNT OF COMMUNICATION I HAD WITH THE FIRM DIRECTLY I DIDN'T REALLY FIND ANY AREA THAT NEEDED IMPROVEMENT.

9. Were there any specific problems that we should know about?

Comments: NO. I AM CURIOUS HOW MUCH THE INFORMATION I SPECIFICALLY PROVIDED HELPED THE CASE (LIKE THE CORY PUB. HANDBOOK) BUT THERE WERE NO PROBLEMS ON MY END. I WANT TO SAY THANK YOU FOR YOUR HELP.

PLEASE RETURN TO:

Getman Law Office  
9 Paradies Lane  
New Paltz, NY 12561

NAME (Optional):