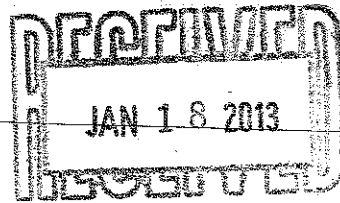


GETMAN & Sweeney, PLLC



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1. Were you satisfied with our representation overall?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ ☐ WORST
 10 9 8 7 6 5 4 3 2 1

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ ☐ WORST
 10 9 8 7 6 5 4 3 2 1

Comments: _____

7. What did we do well?

Comments: PREP CASE

8. What could we do to improve?

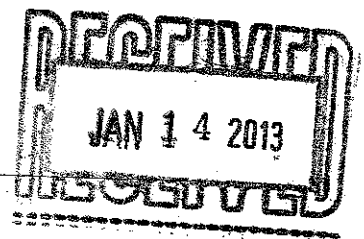
Comments: MONTHLY COMMUNICATION

9. Were there any specific problems that we should know about?

Comments: NO

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments:

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Kathy Weiss was extremely professional, helpful & courteous. Every time I had a question she answered in a timely fashion. Please recognize Kathy for a job well done!

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: I was amazed at how quickly the case was settled. Less than one year from when the case was filed the settlement checks were already mailed out.

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: See #2

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: See #2

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: Communication

8. What could we do to improve?

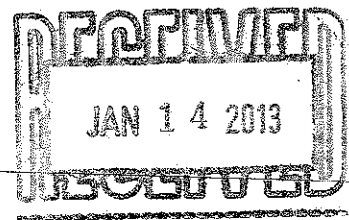
Comments: _____

9. Were there any specific problems that we should know about?

Comments: _____

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: _____

communication

8. What could we do to improve?

Comments: _____

N/A

9. Were there any specific problems that we should know about?

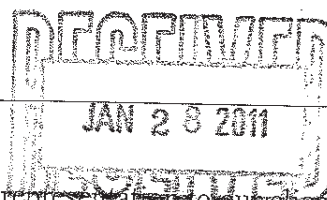
Comments: _____

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: _____

8. What could we do to improve?

Comments: _____

9. Were there any specific problems that we should know about?

Comments: *Your office performed exceptionally well.*

Please keep up with your good work.

Thank You !!!

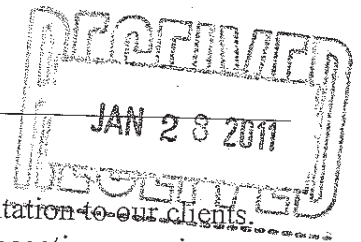
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1. Were you satisfied with our representation overall?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☐ 10 ☐ 9 ☐ 8 ☒ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Still think it took way too long to resolve &
we should have received more money for
all the headaches the government caused us.

7. What did we do well?

Comments: Communication.

8. What could we do to improve?

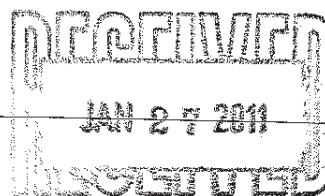
Comments: Nothing - it was the governments fault

9. Were there any specific problems that we should know about?

Comments: no

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Great!

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Kathy did a great job with E-MAIL updates - Thank you

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: *yes. Thank you for your persistence, justice was done with over time issue!*

8. What could we do to improve?

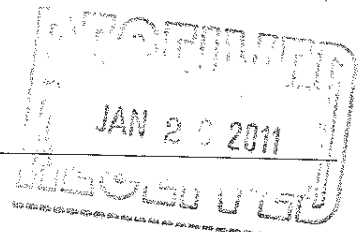
Comments: _____

9. Were there any specific problems that we should know about?

Comments: *Nice job-*

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: *Outstanding Communication. - Never had An Email Unanswered*

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: *Communication door was always open*

8. What could we do to improve?

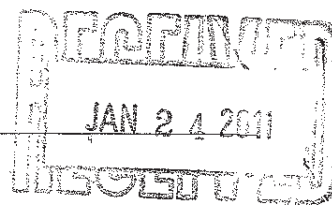
Comments: _____

9. Were there any specific problems that we should know about?

Comments: *No*

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☐ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Did not work with any Paralegals

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST










Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST  10  9  8  7  6  5  4  3  2  1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ WORST

 10 9 8 7 6 5 4 3 2 1

Comments: _____

7. What did we do well?

Comments: _____

8. What could we do to improve?

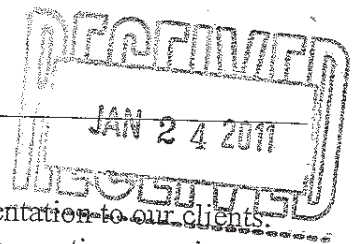
8. What could we do to improve?
Comments: Monthly updates - even if nothing happened

9. Were there any specific problems that we should know about?

Comments: _____

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: KATHY WEISS WAS EXCELLENT!

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: Communicate w/ me

8. What could we do to improve?

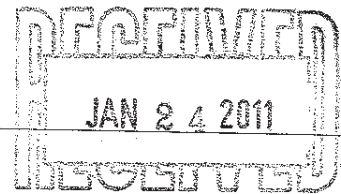
Comments: Give KATHY WEISS A RAISE!

9. Were there any specific problems that we should know about?

Comments: No

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ ☐ WORST
10 9 8 7 6 5 4 3 2 1

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ WORST
10 9 8 7 6 5 4 3 2 1

Comments: Thank you for your fine work!

7. What did we do well?

Comments: You got results when I thought the outcome would favor the government.

8. What could we do to improve?

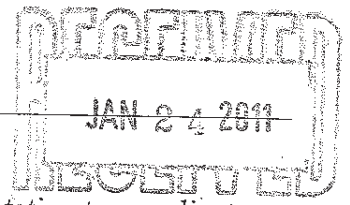
Comments: Would have liked to see more frequent updates on the case status (monthly?).

9. Were there any specific problems that we should know about?

Comments: _____

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1. Were you satisfied with our representation overall?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Very professional

2. How satisfied were you with the paralegals on your case?

BEST ☐ 10 ☐ 9 ☐ 8 ☒ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☐ 9 ☐ 8 ☒ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☐ 9 ☒ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ WORST

10 9 8 7 6 5 4 3 2 1

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ ☐ WORST

10 9 8 7 6 5 4 3 2 1

Comments: _____

7. What did we do well?

Comments: Kept us informed

8. What could we do to improve?

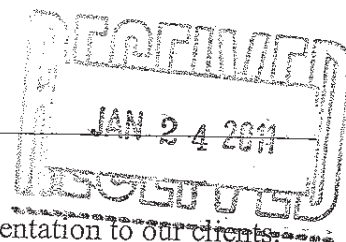
Comments: _____

9. Were there any specific problems that we should know about?

Comments: No problems

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ WORST

10 9 8 7 6 5 4 3 2 1

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ WORST

10 9 8 7 6 5 4 3 2 1

Comments: _____

7. What did we do well?

Comments: _____

8. What could we do to improve?

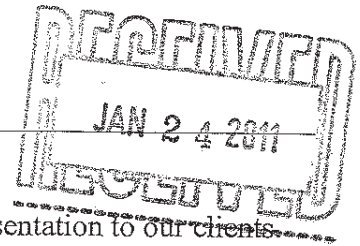
Comments: _____

9. Were there any specific problems that we should know about?

Comments: _____

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: Kathy Weiss kept contact so I knew was
happening with payments. As well as the web site
updates about what was happening with the case.

8. What could we do to improve?

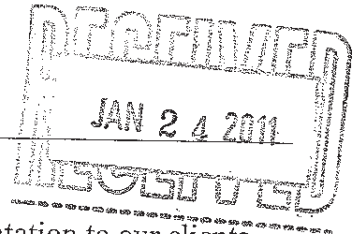
Comments: Unsure.

9. Were there any specific problems that we should know about?

Comments: No

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: No Problem At All !!!

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ 10 ☐ 9 ☐ 8 ☒ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: Settlement w/o Fees To us.

8. What could we do to improve?

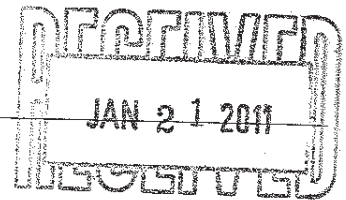
Comments: N/A

9. Were there any specific problems that we should know about?

Comments: None

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1. Were you satisfied with our representation overall?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Kathy was very Pleasant to deal with.

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: yes

8. What could we do to improve?

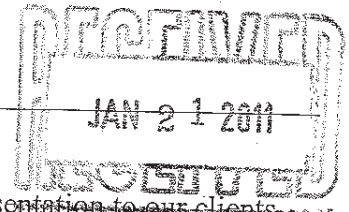
Comments: Of course timeliness is always an issue. However, having been part of many suits again this agency I've found they are good at stalling and delay tactics.

9. Were there any specific problems that we should know about?

Comments: n/a

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1. Were you satisfied with our representation overall?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: You won.

2. How satisfied were you with the paralegals on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Didn't know them personally but they worked hard and won the case.

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ ☐ ☐ WORST
10 9 8 7 6 5 4 3 2 1

Comments: Long time between communications. I think over a year at one point, I almost forgot about it.

6. How satisfied are you with the outcome of your case?

BEST ☒ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ WORST
10 9 8 7 6 5 4 3 2 1

Comments: Thank you for your help!

7. What did we do well?

Comments: You helped me receive money owed to me that I didn't think I'd ever receive.

8. What could we do to improve?

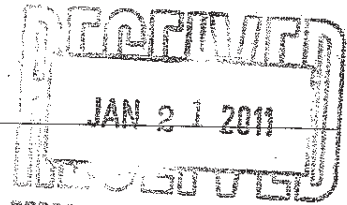
Comments: A few more e-mail updates would've been nice.

9. Were there any specific problems that we should know about?

Comments:

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1. Were you satisfied with our representation overall?

BEST ☐ 10 ☐ 9 ☐ 8 ☐ 7 ☒ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☐ 10 ☐ 9 ☐ 8 ☐ 7 ☒ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☐ 10 ☐ 9 ☐ 8 ☐ 7 ☒ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☐ 10 ☐ 9 ☐ 8 ☐ 7 ☒ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: *Thanks! I did not like giving my social security number over the phone. The lady who called was very nice. Eight years!*

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ ☐ WORST
 10 9 8 7 6 5 4 3 2 1

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ ☐ WORST
 10 9 8 7 6 5 4 3 2 1

Comments: _____

7. What did we do well?

Comments: _____

8. What could we do to improve?

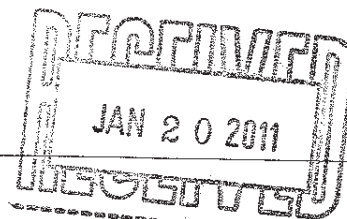
Comments: _____

9. Were there any specific problems that we should know about?

Comments: _____

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Thank you for the checks.

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: _____

8. What could we do to improve?

Comments: _____

9. Were there any specific problems that we should know about?

Comments: _____

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Your office kept me informed through out the litigation process.

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Kathy was excellent. She kept me informed on the progress via phone calls & e-mail messages even when I forgot all about the civil law suit.

3. How satisfied were you with the attorneys on your case?

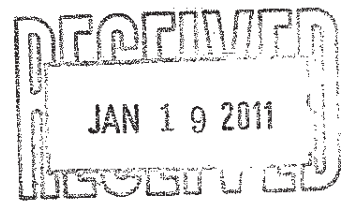
BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Very Satisfied. They fought for the innocent man that's why wiser things should be in a perfect world. Sometimes we may not have the resources (money) to fight our case and we let it go.

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Yes. Your office were very detail in regarding to any questions that their clients may have



5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: yes-

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Very Satisfied Thanks a lot, it's not the money, that counts sometimes, The Joy that you were able to put your pencil across gives the most joy.

7. What did we do well?

Comments: Keeping us informed all the way through out the last litigation process; and winning the case.
Thanks Again

8. What could we do to improve?

Comments: Its always room for improvement, Just keep up the good work and professionalism.

9. Were there any specific problems that we should know about?

Comments: I will let you know when next they want to cut corners and fail to do the right things
Thanks Again

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BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

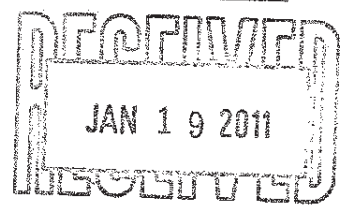
BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Very quick responses.



5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: I was kept posted of the status of the
case and it was nice to have occasional emails
sent.

8. What could we do to improve?

Comments: Everything was perfect.

9. Were there any specific problems that we should know about?

Comments: _____

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1. Were you satisfied with our representation overall?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

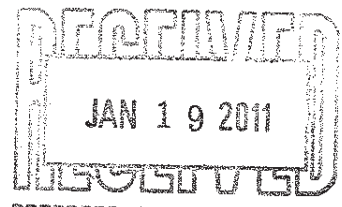
BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____



5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

7. What did we do well?

Comments: *Communicated at all times I was informed to all details be it a letter or E-MAIL. Status and results were always timely.*

8. What could we do to improve?

Comments: *Your firm is excellent*

9. Were there any specific problems that we should know about?

Comments: *None thanks for helping correct a problem ~~from~~ no one else would touch.*

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BEST ☐ 10 ☒ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Ms. Wires did a very good job in all aspects during the course of this litigation.

3. How satisfied were you with the attorneys on your case?

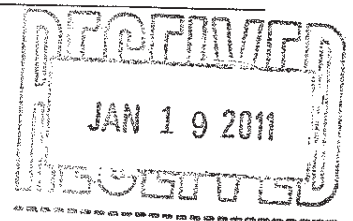
BEST ☐ 10 ☐ 9 ☐ 8 ☒ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: The attorney did a good job but I have no idea which attorney handled the case

4. Were you able to get your questions answered, as needed?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: Yes Ms. Wires was very quick to respond to any questions.



5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST ☒ 10 ☐ 9 ☐ 8 ☐ 7 ☐ 6 ☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 WORST

Comments: *I believe we received what we deserved
in the way of back pay*

7. What did we do well?

Comments: *You were able to get us the pay the our
angrily demanded us.*

8. What could we do to improve?

Comments: *Nothing that I can think of right now.*

9. Were there any specific problems that we should know about?

Comments: *None*

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