

Getman, Sweeney & Dunn strives to provide the highest possible quality of representation to our clients. We recognize we can always improve. Please tell us about any positive or negative experiences you had with us.

1. Were you satisfied with our representation overall?

BEST 10 G 9 G 8 G 7 G 6 G 5 G 4 G 3 G 2 G 1 WORST

Comments: _____

2. How satisfied were you with the paralegals on your case?

BEST 10 G 9 G 8 G 7 G 6 G 5 G 4 G 3 G 2 G 1 WORST

Comments: _____

3. How satisfied were you with the attorneys on your case?

BEST 10 G 9 G 8 G 7 G 6 G 5 G 4 G 3 G 2 G 1 WORST

Comments: _____

4. Were you able to get your questions answered, as needed?

BEST 10 G 9 G 8 G 7 G 6 G 5 G 4 G 3 G 2 G 1 WORST

Comments: _____

5. Overall, how were our communications with you? Did we give you as much information as you wanted?

BEST 10 G 9 G 8 G 7 G 6 G 5 G 4 G 3 G 2 G 1 WORST

Comments: _____

6. How satisfied are you with the outcome of your case?

BEST G G G G G G G G G G WORST
 10 9 8 7 6 5 4 3 2 1

Comments: _____

7. What did we do well?

Comments: communicated well

8. What could we do to improve?

Comments: perhaps manage timeline expectations

9. Were there any specific problems that we should know about?

Comments: N/A

NAME (Optional): _____

PLEASE RETURN TO: **Getman, Sweeney & Dunn, PLLC**
 260 Fair Street
 Kingston, NY 12401
 Fax: 845-255-8649

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Comments: _____

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BEST G G G G G G G G G G WORST
 10 9 8 7 6 5 4 3 2 1

Comments: _____

7. What did we do well?

Comments: great communication! provided great
expectation and very informative.

8. What could we do to improve?

Comments: _____

9. Were there any specific problems that we should know about?

Comments: _____

REDACTED

NAME (Optional): _____

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RECEIVED

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Comments: _____

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 (10) 9 8 7 6 5 4 3 2 1

Comments: _____

7. What did we do well?

Comments: Keeping the team informed each step of the way.

8. What could we do to improve?

Comments: I had no complaints during the process and did not detect any procedure that could be improved. As a result, nothing to improve from my perspective.

9. Were there any specific problems that we should know about?

Comments: NO.

REDACTED
NAME (Optional): _____

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